### Lesson and package terms and conditions

#### For trial lesson

- The trial lesson lasts 50 minutes
- It can be booked once per student

#### For One-to-One Lessons (Students):

- Lessons must be cancelled at least 48 hours in advance
- Late cancellations (less than 48 hours) will result in hour deductions
- No-shows will result in full hour deductions

### For One-to-One Lessons (Teacher):

- Teacher may modify availability slots up to 12 hours before the slot time
- Teacher must provide at least 72 hours notice to cancel booked lessons
- Late cancellations by teacher will not result in hour deductions for students

## **Packages Policy**

- I offer lesson packages of 5, 15, and 30 lessons at a discounted price.
- All packages must be used within the following validity periods:
  - 5-lesson package: valid for 7 weeks
  - 15-lesson package: valid for 5 months
  - 30-lesson package: valid for 10 months
- The monthly pack is valid for 1 month
- Unused lessons will not be refunded.

# Payment policy

- · All lessons single lessons and packages must be paid before the class.
- · Accepted payment methods: PayPal, Wise, bank transfer.
- · After payment, you will need to provide your full name and residential address so that I can issue an invoice for your purchase.